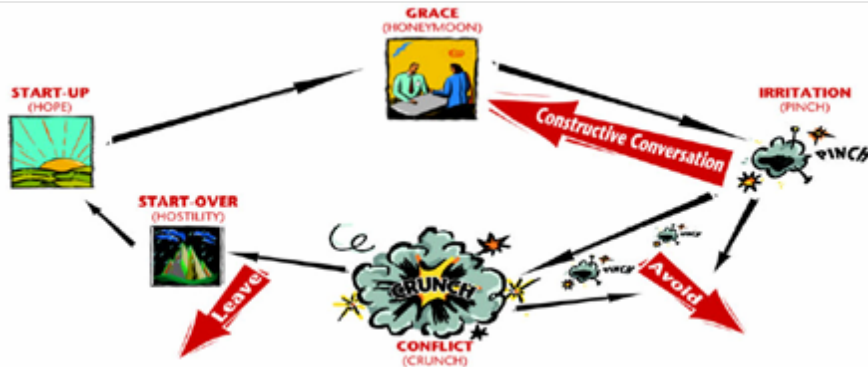


Managing Conflict with the Enneagram

Prevent, de-escalate, and resolve conflict in almost any situation



Pinch-Crunch Conflict Model

Rationale

Conflict is one of the most stressful aspects of organizational life. People clash about everything – resources, strategy, decisions, goals, roles, rewards, culture, power, leadership style, inclusion, personality, the list could go on indefinitely. Unresolved conflict usually damages both the individuals involved and the organization.

While conflict avoidance and aggressive confrontation are certainly options, it is far better to prevent conflict when possible, de-escalate it once it emerges, and deal with it constructively under all circumstances. In this workshop, participants will learn to do all three in the context of the Enneagram.

What is the Enneagram?

The Enneagram (pronounced ANY-a-gram) is a powerful and dynamic personality system that describes nine distinct and fundamentally different patterns of thinking, feeling, and acting. Each of the nine patterns is based on certain mental models - unaware assumptions or beliefs that influence how you understand the world and how you take action. In workplace, these nine patterns show up in the way you work, communicate, make decision, lead others, or create conflicts unintentionally, etc

Workshop Objectives

Integrating the Pinch-Crunch Conflict Model with the insights of the Enneagram, this program teaches participants how to do the following:

- (1) identify one own enneagram style
- (2) gain insight into mental models and intrinsic motivation of each enneagram style
- (3) prevent many conflict situations from arising
- (4) de-escalate conflict once it occurs; and
- (5) use conflict as a basis for mutual understanding and self-insight.

Participants will identify the anger triggers ("pinches") of the nine Enneagram styles, learn to use their own pinches as opportunities for personal development, and practice techniques for approaching individuals of each Enneagram style in conflict ("crunch") situations.

Method

Activities in the workshop include individual assessment, pair and small group discussions, brief lectures, large group discussions and interaction, demonstration, and skill practice.

Note: Participants need to attend basic enneagram workshop as a prerequisite.

Workshop Details

Date : Wed 31 October 2007
Time: 0830 – 1700
Venue: Amari Boulevard (Sukhumvit Soi 5)

Fees and Payment

Service fee (incl. book and training materials)	4,000 Baht
VAT	280
Less WHT	<u>120</u>
Net Payment	<u>4,160</u> Per Person

Payment is made by bank transfer to the following bank accounts.

Account Name: Siam Enneagram Consulting Limited
Account Type : Saving
Kbank Mahachai Road Branch AC No. 037 2 34904 2
or Bank of Ayudhya, Bangyai Branch AC No. 268 1 23426 4

Details for WHT

Name : Siam Enneagram Consulting Limited
Address: 102/192 Moo 6, Bangkoolad-Watprangoen Road,
Bangmoung, Bangyai, Nontaburi 11140

Tax ID No 3 0316 3413 8

Please fax your pay-in slip and filled-in registration form to 02 443 7388

For More Information

Please call 02 443 7005, 089 142 8571 or email wajasit@enneagram.co.th or visit our web site www.enneagram.co.th (In-house workshop on various topics, in Thai or English, are also available.)



Registration Form “Managing Conflict with the Enneagram”

Name _____ Position _____

Name _____ Position _____

Company Name _____

Address _____

Contact Person _____ Telephone _____

Fax _____ Email : _____